

Captaris Conversion Engine

The Captaris Conversion Engine replaces the existing server-side application conversion process associated with the RightFax WorkServer modules. This document outlines its functionality, requirements, and configuration.

Description the Captaris Conversion Engine

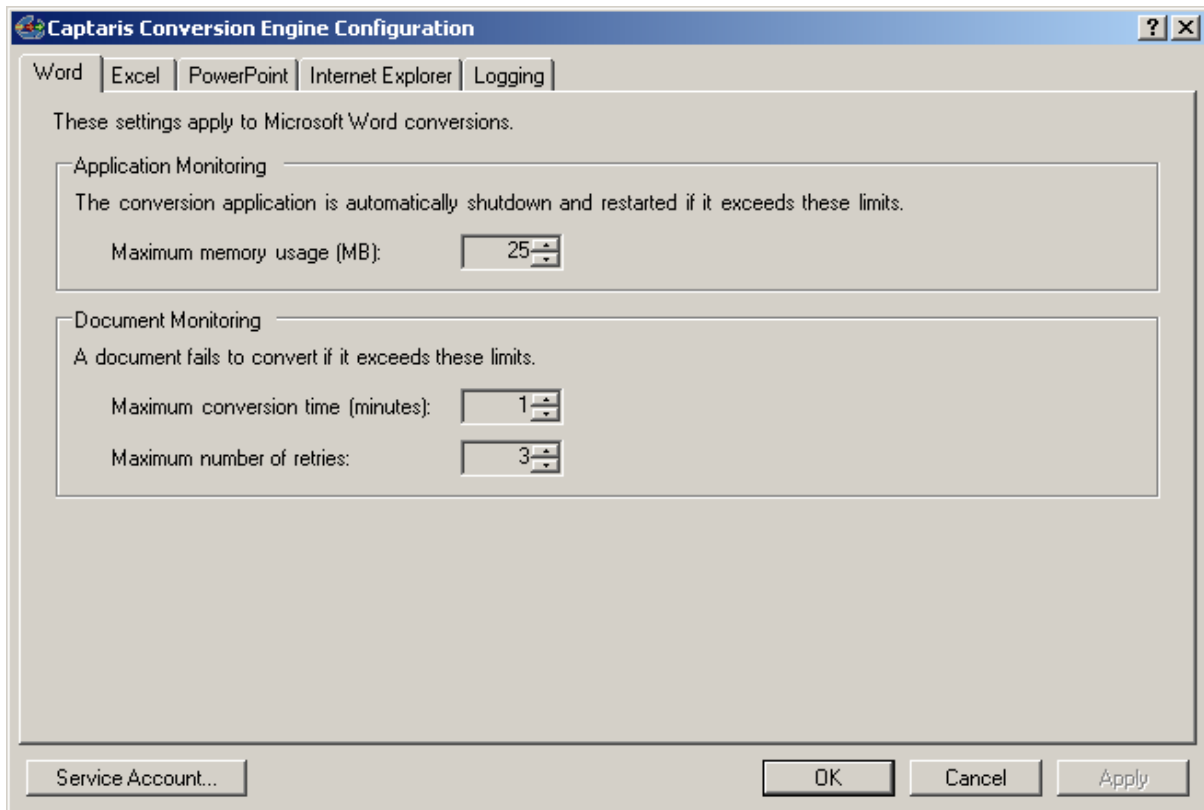
The Captaris Conversion Engine is a stand-alone service that is used by RightFax to call third-party applications for the purposes of outbound fax conversion. This service (RFIsoConv.exe) is installed and runs independently on the RightFax server. Configuration of the Conversion Engine is done via a Windows Control Panel application or from Enterprise Fax Manager where it is listed with the other RightFax services.

Requirements

1. RightFax 9.0 SP2 with Hotfix 2 installed.
2. Windows Message Queuing.
3. Microsoft Word, Excel and PowerPoint (to assist with conversions of these associated document types). Supported versions of these applications are 2000, 2003 and XP
4. Microsoft Internet Explorer 6 (to assist with conversion of HTML documents).

Configuring the Captaris Conversion Engine

To configure the Captaris Conversion Engine, open the Windows Control Panel and double-click the Captaris Conversion applet. This will open the **Captaris Conversion Engine Configuration** dialog box (below).



Note: After the initial opening of the Conversion Engine from the Windows Control Panel and clicking OK, you will subsequently be able open the Captaris Conversion Engine applet in Enterprise Fax Manager by double-clicking the service or by right-clicking and choosing **Configure Service**.

Logging

The Logging tab provides control of the types of messages that will be logged by the Conversion Engine. You can select different categories of messages and set each to a different logging level. The log output normally goes to the Windows Event Log, except when the service is running in Diagnostics (debug) mode, in which case the messages go to a separate diagnostics window.

Service Account

The **Service Account** button along the bottom of the applet is used to select the Windows account under which the Sync Module will run. This account must be the same account used to run the RightFax WorkServer modules.

Note: If a password is specified for the service account, the password is only retained until the control panel closes. It is not saved.